### **12 CREATIVE**

# Brand Roadmap

5) Proven Steps To Build Your Brand For Success

BRAND STRATEGY AND SETTING UP YOUR MARKETING PLAYBOOK

12ACADEMY.CA

# WELCOME!

As business owners that have helped hundreds of entrepreneurs, business owners, and founders, we have seen what works when it comes to marketing and what doesn't.

Today, we share with you our 5-Step Roadmap to set your business up for success.

Eric Cheng Owner of 12 Creative



Joanne Bartolome BComm Owner of Empathie



### **Business We've Helped**



### **Featured On**



# THIS ROADMAP WILL HELP YOU

Understand the steps to grow a profitable brand

Break down your goals step-by-step

Reflect on what works for your business

Grow and strengthen your brand foundation to position yourself for success

# **5 PROVEN STRATEGIES**

Follow these steps closely to clearly define your goals and create a game plan to set yourself up for success.

### Niche Down & Get Focused

Many times, people go way too broad. When you're talking to everyone, you're talking to no one.



### Be Clear with your Brand Strategy & Brand Tone

Are you using the right tone for your desired target audience? Too often, people think words don't make a difference, but they do. How you write your copy is just as important as the colours you choose to represent your logo.



### Set S.M.A.R.T. & Realistic Goals

When it comes to your brand, you should set a few goals. S.M.A.R.T. is an acronym that stands for Specific, Measurable, Achievable, Realistic, and Timely.



### **Build your Marketing Strategy Playbook**

Are you doing too many things at once? To strengthen your brand, you need to focus only on the things that bring you closer to your goals.



### Ready, Set & Go

Create a strategic plan to ensure that you will remain consistent when it comes to your marketing playbook.

# NICHE DOWN & GET FOCUSED

Figure out who your true target demographic is. Not just with age and education, but determine what problem you are solving.

### Instructions

Fill out the questions below to help you niche down. Allow yourself the opportunity to think broadly about your customer and clientele.

What problem are you solving? How do you make your customers/clients life easier?

Who is your ideal customer/clientele?

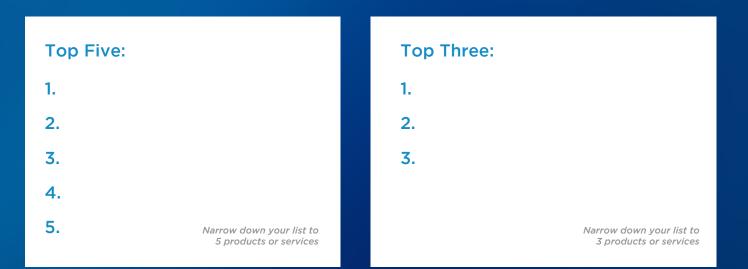
### Next Step:

Choose and select your top 3 products or services. Narrow it down to one that you want to focus on. This will be your area of focus when it comes to promoting both offline and online.

# YOUR TOP THREE PRODUCTS OR SERVICES

### **Your Product List:**

List out all your products and services



### Items To Consider

Ideal Customer, Best ROI, Most Scalable, and Most Systematized

# BRAND STRATEGY

Ask yourself the following questions prior to ensure you are consistent with your brand. This will help with your brand tone. Your tone is how you communicate with your ideal client both online and offline.

### **Brand Identity**

2

What prompted you to start your business?

What need does your business solve?

How do you differentiate yourself?

### **Brand Strategy**

Who is your target audience?

Who are your top competitors?

What challenges are you facing?

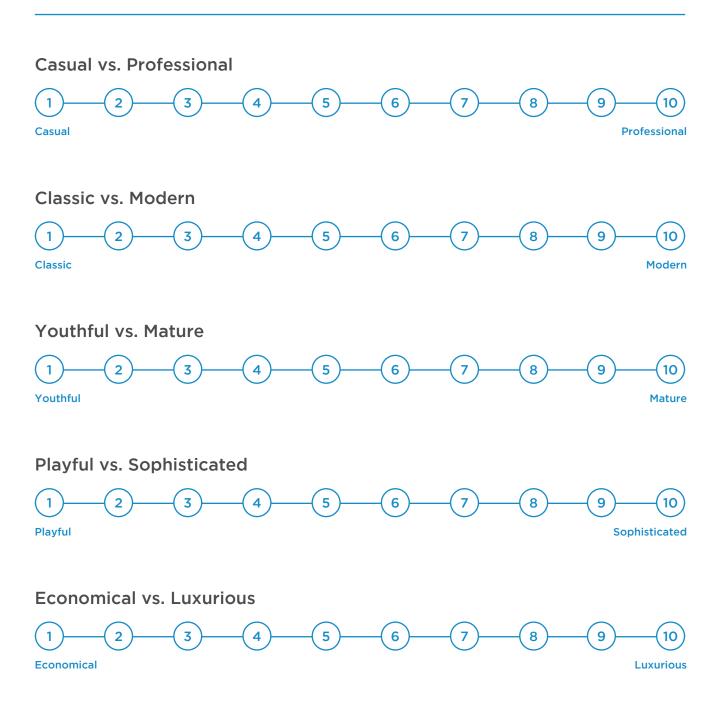
### **Brand Messaging**

"I use {this solution} to help with {type of problem} for {these types of people}"

"We create logos to generate more awareness for small businesses"

# BRAND TONE

Complete this exercise on a scale of 1 - 10, to help determine where you position yourself when it comes to your brand tone. Remember, tone is how your brand communicates with your audience, customers & clientele.



12ACADEMY.CA

# CREATE YOUR MARKETING TOOL LIST

### Online:

Offline:

Internal:

### **IDEA BANK EXAMPLES**

### Online:

Facebook Ads Google Ads Digital Brochure Website Marketing Video

### Offline:

Printed Brochure Outdoor Signage Mailers In-Store Signage Menus

### Internal:

Training Manuals Sales Scripts Company Mission Value Statements

# 3 SETTING GOALS

Now that you know your brand tone and focus, what are the goals you hope to achieve when it comes to your brand?

# SETTING GOALS

Create S.M.A.R.T. goals, that are **Specific, Measurable, Achievable, Realistic, and Timely** for your business. Then, relate these goals back to marketing and branding. **How will your brand help support these S.M.A.R.T. goals?** 

### Example of S.M.A.R.T. goals:

"The business will pursue 15 new leads and reconnect with 10 current clients to exceed sales quota by 5% before December 30, 2021."

"Increase sales by 20% in November compared to the same period last year by attracting 2 leads per month through marketing and business development."

### EXAMPLE

S	What do I want to accomplish?
M	How will I measure my goal?
A	How can the goal be accomplished?
R	Is this a worthwhile goal?
т	How long will it take to acccomplish this goal?

### **BUSINESS**

S	
Μ	
Α	
R	
Т	

# Achievable R Realistic T TImely S M A R T

### **TIP: Remember why you started**

### PERSONAL

Specific

Measurable

S

Μ

Α

# MARKETING PLAYBOOK

Are you doing too many things at once? Too many times, business owners do not realize how many things they are doing and that can create inconsistencies in branding.

### **INSTRUCTIONS**

Below, write down everything you do for your brand. This can include customer experience e-mails, replying to Direct Messages on Instagram, Social Media, Videos, and print material.

1	6
2	7
3	8
4	9
5	10

### **NEXT STEPS**

Set 3 marketing goals and backwards engineer how you will get to that goal.

For example:	
Step 1: I want to generate 120 leads next year.	
Step 2: In order to do so, I need to generate 10 leads per month.	
Step 3: To get 10 leads per month, I need to post on social media 5 times a week.	
Step 4: After connecting with people 5 times a week, I need to send 3 direct	
messages on social media every day.	

1			
2			
7			
5			

# THE CUSTOMER JOURNEY

1. DISCOVERY Brand Awareness

EDUCATION Problem Identification

2.

### CONVERSION

4.

Customer Purchase

ADOPTION Customer Remembers The Brand

5.

### RETENTION

6.

Customer Satisfaction & Success

> **ADVOCATE** *Customer Loyalty*

3.

RESEARCH

Needs Assessment

# s READY, SET & GO

Create a plan that you can follow when it comes to how often you revisit your branding. What does an ideal week look like? How will you make time to ensure all your marketing materials are coherent?

	ITEMS TO CONSIDER
SUNDAY	ITEMS TO CONSIDER
	Facebook Post
	Instagram Post
	Instagram Story
MONDAY	TikTok Post
MONDAT	Instagram Live
	Instagram Reels
	Networking E-mail
	Facebook Live
TUESDAY	YouTube Filming
	YouTube Posting
	Podcast Interview
	Asking for Google Reviews
WEDNESDAY	LinkedIn Article
	LinkedIn Post
	Revisit Weekly Goals
	Revisit Monthly Goals
	Update Website Content
THURSDAY	Create Blog Post
	Pinterest Post
	Create Freebie
	Send Newsletter E-mail
FRIDAY	Sales Calls
	Internal Meetings
	Digital Meetings
SATURDAY	

# CONGRATS ON TAKING THE FIRST STEPS

We hope you found this 5 Step Branding Exercise useful. Tell us what you think we would love to hear from you: **contact@12creative.co** Tag us on social media: **@12creativeco** 

Do want to take your business and brand to the next level? How would you like to get super clear with your vision and stand out from the crowd?

### SIGN UP FOR THE BRANDING FOR BUSINESS BLUEPRINT MASTERCLASS

### FIND US ON SOCIAL MEDIA AND SAY HI

Eric Cheng Founder of 12 Creative @ericcheng.12 @12creativeco Joanne Bartolome BComm Founder of Empathie @joannejbart @marketingyeg





# TAKE THE BRANDING FOR BUSINESS BLUEPRINT COURSE

Ready to take the next step? Sign up on our waitlist to be the first to know about our online Branding for Business course to ensure you are on track with your business and branding goals.

## **SIGN UP TODAY!**

PROMO CODE 'EARLYBIRD'

12academy.ca contact@12creative.co @12creativeco